

SKILLS HUB INTERNATIONAL

SCHOOL OF BUSINESS PROFESSIONALS

SPECIALISED TRAINING PROGRAMS

Calendar For 2022

SHI, Your skills Development partner Making Your Values Visible

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Dear Prospective customers

Human capital development plays a pivotal role in creating and sustaining organizational competitiveness. Readily available workforce with required skills and competencies continues to be challenges for organizations. The gap between academically provided skills and the labor market requirements is still widening. Universities are providing skills which do equip jobseekers and graduates with appropriate skills and capabilities to respond to ever changing labor market demand. Therefore, we are observing unsatisfied employers as well as unemployed people due to such skill gaps. The labor market is dynamic in terms of skill needs. These changes are generally driven by technological development, globalization and changes in lifestyles for customers and other stakeholders.

As the entire world is facing a global economic decline due to global pandemic of COVID 19, the recovery requires the strategic investment in people and technologies. Meeting ever changing needs of customers requires companies and other organizations to be secured with smart people who are well trained and endowed with appropriate skills and capabilities. At Skills Hub International we are here to close such skill gap by offering competitively affordable professional and executive trainings to meeting your training needs.

Through regular labor market research and structured evaluations which incorporate the internationally accepted criteria of relevance, effectiveness, impact, efficiency, and sustainability, we take a critical look at our curriculum and its impact. This approach allows us to continuously improve our courses and respond to the needs of our audience.

The schedule of courses is published on our website, Where any changes and additions are reflected quickly. I encourage you to visit the online version of our program at www.skillshubinternational.com and explore topic and course pages and other useful information. Also, I urge you to follow us on FACEBOOK at skillshubinternational and twitternational for the latest information on the SHI's training activities and course registration process.

Let me take this opportunity to express our appreciation for trusting SKILLS HUB INTERNATIONAL LTD as your training and capacity development partner.

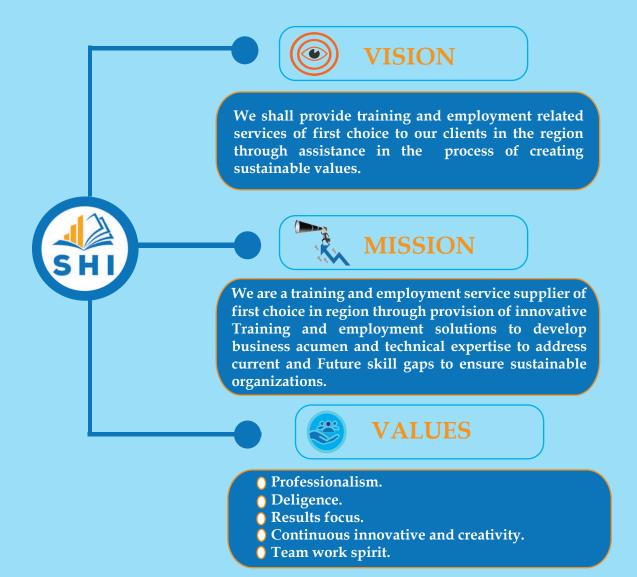
Olivier NTAWUYIRUSHINTEGE Chief Executive Officer

SKILLS HUB INTERNATIONAL (SHI)

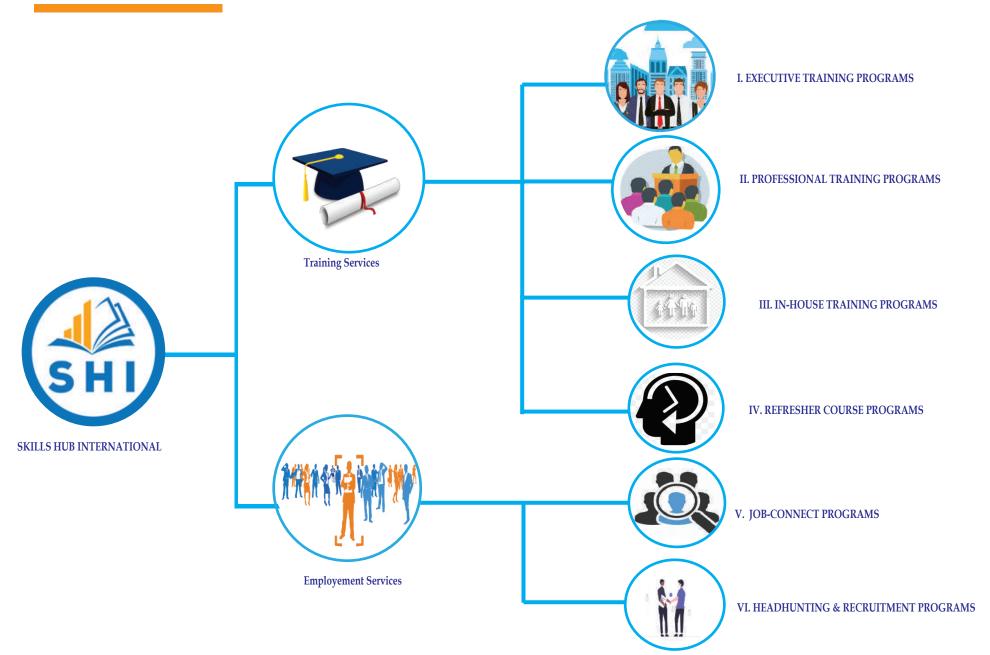
SKILLS HUB INTERNATIONAL (SHI) is subsidiary of ONCG Global Holdings ltd. It is specializing in training and other employment consulting services. The company is registered in Rwanda since 2013, and offers a wide range of world-class training services and employment services to corporate and individual clients.

Training services are provided via two schools namely: School of Business professionals and School of business executives.

In addition, SKILLS HUB INTERNATIONAL LTD as Capacity building specialized supplier, offers Employment related services such as Recruitment services, headhunting, Job-connect and Refresher course services to both employers and job seekers.



OUR SERVICES



I. EXECUTIVE TRAINING PROGRAMS

SHI's executive training programs are offered by SHI's School of Business Executives. Participants work with and learn from experts and thoughtful leaders from across the spectrum of business, putting emphasis on developing practical solutions to today's business issues.

Our executive training programs will equip you, your company executives, managers and directors with the tools, knowledge, unique insights, practical research and confidance to successfully handle threats and opportunities created by the current economic climate and competitive environment.

The training session duration ranges from three to five days and it is ether offered at SHI's Executive Training Centre or in one of Four and Five Star Hotel in Rwanda or any other Hosted Country.

II. PROFESSIONAL TRAINING PROGRAMS

SHI's Professional training programs are offered by SHI's School of Business Professionals. These are labor-market oriented and competency-based programs offered to professionals in different areas of business to help them meet the requirements of ever changing competitive environment.

Professional training programs are job-relevant training programs that build your employee's foundational technical, leadership and conceptual skills to enable them to provide right solutions to emerging business opportunities and threats. Participants work with and learn from experts and thoughtful leaders from across the spectrum of business, with the emphasis on developing practical solutions to today's business issues.

A single program duration ranges from 40 to 60 hours and it is offered via SHI's Professional Training Center. SHI's Professional training programs covers a wide range of business specialisations including:





Human Resources
Management



Enterprise Risk Management



Treasury and Investment



International Financial Reporting



Marketing and Communication



Business strategy & Business Modelling



Leadership and Business Management



Project Management



Insurance Specialities



Hospitality Specialities



Banking Specialities

III. IN-HOUSE TRAINING PROGRAMS

SKILLS HUB INTERNATIONAL ltd further offers customised training services according to the capacity building needs of individual customer. We offer, as a by-product, skills audit services to determine training needs of customers. These are personalised participative training services that involve employees in workplace at all levels using our specialized methodology known as ADAPTA©.

IV. REFRESHER COURSE PROGRAMS

SHI 's refresher courses are designed for business professional and jobseekers to refresh their technical knowledge and skills. The service exposes the recipient to the latest developments within the area of their respective specializations. The course aims to provide the subscribers with a deeper knowledge and skills to help them to meet daily job-related performance targets.

By subscribing to the refresher course program, you start receiving latest update skills and refresher program documents which are developed based on latest labour-market researches and prospective.

Key areas of common functional areas in which we work are as follows:



Internal Audit and Risk Management



Finance and Accounting



IT and Business Information



Personal Assistant



Customer care



Purchase and Procurement



Legal and Compliance



Leadership Development



Human Resource Management



Operations and **Project Management**



Office Administration



Marketing and sales

JOB-CONNECT PROGRAMS

Job connect service is a service offered by **SEU** to young graduates and job seeking community.

Those who subscribe to the service pay annual subscription fees which allow them access to latest refresher information designed to help them have skills, knowledge and competencies required by potential employers.

In addition subscribers have access to the following services:

- They have right to monthly Skill Development Tests (SDT) organised by SHI by paying 50% of SDT fees.
- They will be connected to employers as the opportunity arises in accordance to employer preference and SDT accumulated score.

Key areas of common functional areas in which we work are as follows:



Internal Audit and Risk Management



Finance and Accounting



IT and Business Information



Personal Assistant



Customer care



Purchase and Procurement



Legal and Compliance



Leadership Development



Human Resource Management



Operations and Project Management



Office Administration



Marketing and sales

SKILLS HUB INTERNATIONAL TRAINING CALENDAR FOR YEAR 2022 SPECIALISED TRAINING PROGRAMS

			Module 1: Banking and Financial Management			
MONTHS	COURSE CODE	NAME OF COURSE	TARGET GROUP	TRAINING DATE	AVENUE	COST OF COURSES RWF
FEBRUARY 2022	BAFM001	Introduction to banking services	Financial regulators, Banking staff, Accountants, those who wish to gain comprehensive insight into the business of banking, the impact of the financial crisis upon the banking sector globally and the far-reaching regulatory reforms.	07-11 FEB 2022	SHI TRAINING CENTER	177,000
	BAFM002	Financial crime & money laundering challenges in banks and financial institutions	Anti-Financial Crime, Compliance, Legal Governance, Risk managers, Internal and external auditors, Law enforcement and Regulators, Professional advisers.	21-25 FEB 2022	SHI TRAINING CENTER	177,000
MARCH 2022	BAFM003	Derivatives and hedging	Market risk managers, Trading managers, End-users of derivatives in corporations, Credit risk analysts, Risk consultants, Risk and audit committee members, Treasury managers, Finance department personnel, Compliance managers Middle and back- officers, Personnel treasurers, treasury analysts, Chief risk officers.	07-11 MAR 2022	SHI TRAINING CENTER	177,000
	BAFM004	Management of micro- finance	Regulatory officers, potential social investors, senior managers in Microfinance Institutions (MFIs), senior managers in NGO's, senior managers in socially responsible investment firms, Independent practitioners, consulting firms, donor agencies, change management consulting Organizations, private equity firms, Microfinance and microcredit practitioners.	21-25 MAR 2022	SHI TRAINING CENTER	177,000
APRIL 2022	BAFM005	The basic principle of lending and credit administration	Financial Directors, CEOs & Presidents, Chief or Senior Credit Officers, Chief or Senior Loan Officers, Commercial Loan Officers, Bank Accountants, Branch Managers, Consumer Loan Officers Loan Review Personnel, Consumer Lenders.	11-15 APR 2022	SHI TRAINING CENTER	177,000
	BAFM006	Customer relationship management in banking industry	staff and management experienced in corporate banking, including Relationship and Product Managers but also bankers from the relevant functions covering strategy and planning, marketing and product development, sales management and business analysis, risk management and human resources.	18-22 APR 2022	SHI TRAINING CENTER	177,000

APRIL 2022	BAFM007	Cashiers 'operations and stellar customer service delivery	New cashiers/Tellers; all cashier /Tellers who require improvement on their skills Customer services operators; Graduate Management trainees: All Front-Office Staff who interact face to face with customers, all operational officers (front and back officers) who provide relief or back-up support to Tellers during peak hours.	25-29 APR 2022	SHI TRAINING CENTER	177,000
MAY BAFM008 Credit a		Credit and lending	Sales and Marketing Executives, Project Professionals, Internal Auditors, Any Nonfinancial Professionals who are required to read, interpret, and contribute to business financial reports. Executive Professionals who are involved with development of long- term customers, suppliers, outsourcing partners, and other global strategic alliances, Consultants.	09-13 MAY 2022	SHI TRAINING CENTER	177,000
	BAFM009	Internal audit practices in financial institutions offered	Accountant, Internal and external auditors, financial directors, financial auditors, tellers, risk managers. Credit Auditors; Audit Directors and Managers.	23-27 MAY 2022	SHI TRAINING CENTER	177,000
JUNE 2022	BAFM010	Credit unions principles and practice	Commercial lenders, credit managers, credit underwriters, and loan review staff, financial managers.	06-10 JUN 2022	SHI TRAINING CENTER	177,000
	BAFM011	Introduction to credits	commercial lenders, credit managers, credit underwriters, and loan review staff, financial managers.	13-17 JUN 2022	SHI TRAINING CENTER	177,000
	BAFM012	Applied business and corporate banking	Financial regulators, banking staff, accountants, those who wish to gain a comprehensive insight into the business of banking, the impact of the financial crisis upon the banking sector globally and the far- reaching regulatory reform professionals in a credit risk, syndication, debt origination, asset investment or relationship management role.	20-24 JUN 2022	SHI TRAINING CENTER	177,000
JULY 2022	BAFM013	Complaint handling	Customer Service Staff, customer Service Agents, receptionists, Staff Administrators, call Handlers, telemarketers, consultants, supervisors, team leaders and Managers.	11-15 JUL 2022	SHI TRAINING CENTER	177,000
	BAFM014	Business valuation in banking industry	Business analysts, management staff, financial analysts, loan security analysts, financial managers, credit evaluators.	18-22 JUL 2022	SHI TRAINING CENTER	177,000
	BAFM015	Introduction to business banking	Bank accountants, financial managers, operational managers, risk managers, Human resources managers, and anyone who need to enhance understanding on business banking.	25-29 JUL 2022	SHI TRAINING CENTER	177,000
AUGUST 2022	BAFM016	Introduction to risk management in banking institutions	Risk Managers, internal and external Auditors, compliance officers, project managers, operational risk managers, Human resources Managers, contract managers, Recovery Managers Decision maker.	08-12 AUG 2022	SHI TRAINING CENTER	177,000
	BAFM017	Application of international financial reporting standards in banking industry	Accountants with group reporting responsibilities, internal and external auditors, analysts and advisors, system professionals.	15-19 AUG 2022	SHI TRAINING CENTER	177,000

AUGUST	BAFM018	Offshore banking	Investigators, prosecutors, bank managers, financial institution	22-26	SHI	177,000
2022		practice	representatives, judges and risk managers.	AUG	TRAINING	
				2022	CENTER	
OCTOBER	BAFM022	Advanced financial	Anyone with commercial real estate lending responsibilities, including	10-14	SHI	177,000
2022		management	commercial real estate lenders, commercial lenders, credit managers, credit	OCT	TRAINING	
			underwriters, and loan review staff.	2022	CENTER	
	BAFM023	Governance, ethics, and	Government officials responsible for anti-corruption, CEOs, Directors,	17-21	SHI	177,000
		anti-corruption reforms	Managers of different institutions for both private and public sectors.	OCT	TRAINING	
				2022	CENTER	
	BAFM024	Microsoft excel for	Bank accountants, security officers, risk managers, heads of legal	24-28	SHI	177,000
		dashboard design and	department, heads of regulatory compliance, accountants, internal and	OCT	TRAINING	
		reporting	external auditors.	2022	CENTER	
NOVEMBER	BAFM025	Managing the	State-owned enterprises, non-government organizations, oversight	07-11	SHI	177,000
2022		Internal audit	institutions and public companies including auditors, accountants, financial	NOV	TRAINING	
		function under banking	directors, financial managers, operation managers, risk and compliance	2022	CENTER	
			managers.			
	BAFM026	Professional banker	Risk managers, regulators, internal auditors, bankers and analysts, financial	21-26	SHI	177,000
			institutions specialists, insurance companies operating at the corporate level,	NOV	TRAINING	
			as well as in retail banking.	2022	CENTER	
DECEMBER	BAFM027	Professionalism ethics	All progressive congress managers, Counsellors, team leaders, supervisors	05-09	SHI	177,000
2022		and Regulation in	who wish to increase their sensitivity towards ethics, and know how	DEC	TRAINING	
		banking industry	managing ethics and values can assist in making better decisions.	2022	CENTER	
	BAFM029	Taxation in Rwanda	New and experienced finance department Staff who need to provide up-to-	19-23	SHI	177,000
			date property tax information to taxpayers.	DEC	TRAINING	
				2022	CENTER	

			Module 2. Non- Governmental Organizations Management			
MONTHS	COURSE CODE	NAME OF COURSE	TARGET GROUP	TRAINING DATE	AVENUE	COST OF COURSES RWF
FEBRUARY 2022	NGOR001	Human resource development for Non- Governmental Organizations	Program managers, team leaders, consultants, and new entry professionals working in NGOs, operational managers, project supervisors and project managers.	21-25 FEB 2022	SHI TRAINING CENTER	177,000.
MARCH 2022	NGOR002	Financial & grant management of Non- Governmental Organizations	Financial managers, accountants, project managers in NGOs, corporate controller, risk and compliance managers, customer relations managers, budget accountants, chief accountants, auditors, finance directors, project officers, credit controllers' administrators, procurement officers &managers, procurement directors, finance managers.	21-25 MAR 2022	SHI TRAINING CENTER	177,000.
MAY 2022	NGOR003	Management of donor funded project	Project managers, operation managers, financial managers, project supervisor and team leaders, project team members, project administrators, coordinators finance directors, finance managers, procurement directors, procurement managers, procurement officers, administrators, project officers, budget accountants, auditors, chief accountants, credit controllers.	23-27 MAY 2022	SHI TRAINING CENTER	177,000.
JUNE 2022	NGOR004	Conflict management and peace building in NGOs	Senior managers, human resource managers, team leaders, customer relation managers, complaints handlers.	06-10 JUNE 2022	SHI TRAINING CENTER	177,000.
JULY 2022	NGOR005	Governance, ethics, and anti-corruption reforms	Policy makers, middle and senior level staff, audit institutions, anti- corruption bureaus, ombudsmen officers, ethics and anti-corruption commissioners, ethics secretariat, offices of inspector general and law enforcement institutions.	18-22 JULY 2022	SHI TRAINING CENTER	177,000.
SEPTEMBER 2022	NGOR006	Gender based violence under NGOs	Policy makers, advocates, feminists, NGOs and CBOs staff, UN staff, donor corporation field workers, volunteers, researchers, activists, and an individual whose interest is on gender and developing methods that will facilitate in permanent eradication of gender-based violence.	19-23 SEPT 2022	SHI TRAINING CENTER	177,000.
DECEMBER 2022	NGOR007	Project management for non-governmental organizations	Project and program managers, Team leaders, Newcomers to the non-profit sector, Consultants who carry out assignments for NGOs.	05-09 DEC 2022	SHI TRAINING CENTER	177,000.

	Module 3. Insurance Management						
MONTHS	COURSE CODE	NAME OF COURSE	TARGET GROUP	TRAINING DATE	AVENUE	COST OF COURSES RWF	
FEBRUARY 2022	INMA001	Excellent in claim handling property	Insurance Brokers, customer relations, sales and marketing managers, loss control specialists, insurance underwriters.	07-11 FEB 2022	SHI TRAINING CENTER	177,000.	
MARCH 2022	INMA002	Commercial property and business interruption insurance	Actuaries, claims adjusters, appraisers, examiners, and investigators, budget analysts, financial managers, cost estimators, insurance sales agents and brokers.	07-11 MARCH 2022	SHI TRAINING CENTER	177,000.	
APRIL 2022	INMA003	Advanced in life and property insurance administration	Field Adjuster, claims manager, claims analysts, financial managers, human resource managers, administration managers, marketing and sales managers and customer relations managers.	11-13 APRIL 2022	SHI TRAINING CENTER	177,000.	
MAY 2022	INMA004	Introduction to construction insurance.	Senior officers and managers from insurance companies and reinsurance professionals including building surveyors, architects, consultants, construction personnel – project engineers, quantity surveyors and project managers.	02-06 MAY 2022	SHI TRAINING CENTER	177,000.	
JUNE 2022	INMA005	Cash in transit and goods in transit insurance	Financial managers, brokers, actuary analysts, cost estimators, claims adjusters, customer services managers, loss control specialists and insurance sales agents.	06-10 JUNE 2022	SHI TRAINING CENTER	177,000.	
JULY 2022	INMA006	Managing micro insurance distribution	Insurers and intermediaries (brokers), Departments within the organization that deal with micro insurance, mass insurance, affinity and commercial departments, micro insurance sales teams, Operational and mid-level management staff.	04-08 JULY 2022	SHI TRAINING CENTER	177,000.	
AUGUST 2022	INMA007	Protection and indemnity insurance	Maritime and insurance personnel, Ship owners, operators and managers, Brokers, agents, claims handlers and underwriters.	01-05 AUGUST 2022	SHI TRAINING CENTER	177,000.	
SEPTEMBER 2022	INMA008	Insurance valuation techniques	Financial analysts in investment banks, Lateral hires in investment banks, Junior equity researchers, Junior investment managers, Strategy and corporate development insurance professionals and All other interested Finance and insurance professionals.	19-23 SEPT 2022	SHI TRAINING CENTER	177,000.	

OCTOBER	INMA009	Fraud detection and	Financial managers, internal audit committees, cost estimators, financial	17-21	SHI	177,000.
2022		prevention for the	directors, risk and compliance managers.	OCT	TRAINING	
		insurance industry.		2022	CENTER	
NOVEMBER	INMA010	Principles and practice	Actuarial managers, actuarial analysts, claims adjusters, administrative	21-25	SHI	177,000.
2022		of insurance.	assistants, customer service managers, underwriting managers, risk and	NOV	TRAINING	
			compliance managers.	2022	CENTER	
DECEMBER	INMA011	Liability insurance	Adjusters, Claims Adjusters, Claims Analysts, Claims Examiners, Claims	06-10	SHI	177,000.
2022		management.	Managers, Claims Representatives, Claims Specialists, Claims Clerks,	DEC	TRAINING	
			Estimators, Examiners, Field Adjuster and financial managers and actuary.	2022	CENTER	
JANUARY	INMA012	Risk management &	Credit risk managers, investors, financial managers, relationship managers,	09-13	SHI	177,000.
2023		insurance.	internal auditors and controllers, actuaries and Insurance sales agents.	JAN	TRAINING	
				2023	CENTER	

			Module 4. Hospitality Management			
MONTHS	COURSE CODE	NAME OF COURSE	TARGET GROUP	TRAINING DATE	AVENUE	COST OF COURSES RWF
FEBRUARY 2022	HOSM001	Food and beverage management	Food and &Beverage Department Heads, Food & Beverage Department Team Members and Staff who are concerned with food and beverage.	14-18 FEB 2022	SHI TRAINING CENTER	177,000.
MARCH 2022	HOSM002	Demand management for profit maximization	Sales and marketing managers, financial managers, customer relations managers, human resource managers, director of hotel sales, director of marketing and sales, group sales managers, guest room sales managers, hotel managers, lodging managers, sales & marketing managers and shift leaders.	14-18 MARCH 2022	SHI TRAINING CENTER	177,000.
MAY 2022	HOSM003	Hotel & restaurant capacity building for managers	Guest relations managers, guest services supervisors, hotel receptionists, reservationists, events managers, wedding coordinators and executive meeting managers.	16-20 MAY 2022	SHI TRAINING CENTER	177,000.
JUNE 2022	HOSM004	Professional development in Hotel and Restaurant	Casino hosts, cruise ship attendants, front desk associates, front desk supervisors, front office attendants, front-of-house managers, gaming dealers, guest relations managers, guest services associates, guest services supervisors, hotel clerks, hotel receptionists, reservationists and reservations agents.	13-17 JUNE 2022	SHI TRAINING CENTER	177,000.
JULY 2022	HOSM005	Food and beverage assistant's customer services	Hotel Receptionists, Guest Relations Managers, beverage managers, cuisine managers, Kitchen Managers, Pastry Chef, Restaurant Managers, Sous Chef.	12-16 JULY 2022	SHI TRAINING CENTER	177,000.
SEPTEMBER 2022	HOSM006	Guest relations and hospitality skills	Customer relations managers, business directors, sales and marketing managers.	13-17 SEP 2022	SHI TRAINING CENTER	177,000.
OCTOBER 2022	HOSM007	Finance in hospitality industry	Financial managers, financial directors, risk and compliance managers, operation managers, human resource managers and hotel managers.	11-15 OCT 2022	SHI TRAINING CENTER	177,000.
NOVEMBER 2022	HOSM008	Marketing and sales management for hospitality	Back office assistants, catering sales managers, director of hotel sales, director of marketing and sales, group sales managers, guest room sales managers, lodging managers, sales and marketing managers, spa managers, wedding sales managers.	08-13 NOV 2022	SHI TRAINING CENTER	177,000.
DECEMBER 2022	HOSM009	Understand hotel room pricing and successful pricing strategies	Marketing and sales managers, customer relations managers, financial managers, operation managers, financial directors, guest room sales managers, hotel managers and lodging managers.	05-09 DEC 2022	SHI TRAINING CENTER	177,000.
	HOSM010	Hotel distribution, revenue and demand management	Financial managers, Meeting and Convention Planners, operation managers, food and beverage managers, kitchen managers, customer relations managers and directors of marketing & sales.	19-23 Dec 2022	SHI TRAINING CENTER	177,000.

Payment Details

Participants are required to register with payment of amount 177,000 Rwf including VAT, The payable fees will cover tuition fees, training materials, break tea and water during training days, and certificate on the Completion of training.

Participants will be responsible for their own travel expenses and arrangements, accommodation, all meals, and other personal expenses.

Training will take place SHI's training center located at Kigali-Gasabo, Remera-Kisimenti and IKAZE HOUSE 5th floor.

BANK OF KIGALI PLC						
Account Number	Account Names					
00040-00632245-32	Skills Hub International Ltd					
COGE	BANQUE PLC					
Account Number	Account Names					
00004-01390270417-89	Skills Hub International Ltd					
EQUITY BA	ANK RWANDA PLC					
Account Number	Account Names					
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A MESSAGE ON PROTECTIVE MEASURES AGAINST COVID-19

A sudden outbreak of coronavirus Pandemic 2019 (COVID-19) caused by infection with severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) virus has happened since December 2019 in Wuhan City, Hubei Province, a central city in the People's Republic of China, where transportation is enormously convenient to connecting all other places in China and overseas.

On 14 March 2020, Rwanda reported the country's first case of COVID-19. Today government of Rwanda through Rwanda Biomedical center an institution working under Ministry of Health counts thousands of infected cases of corona viruses some of them have recovered from viruses although some of them have passed away. The declaration of the outbreak was followed by a series of preventive measures such as the mandatory quarantine for all travellers coming into the country, compulsory wearing of face masks, hand washing and practice of physical distancing. "Ntabe Ari Njye" - roughly translated as "Let it not be me" - quickly followed to revive the fight at an individual level when the community started showing signs of complacency and took its foot off the pedal.

ON Training Academy highlighted measures that will be followed during training days for fighting transmission of COVID 19, these measures encompasses: all participants are compulsory to wear face masks, before entering in training room, participants will wash their hands with sanitizers, the training room has all facilities convenient with the plentiful desk, chairs, and building structure that will be used for physical distancing.

"It shouldn't be me or you who spreads the COVID-19 virus. Let us continue to protect ourselves and our loved ones. Please comply with preventive measures against COVID-19."



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SHI, Your skills Development partner

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